
FREQUENTIS provides Airways New Zealand with airspace safety enhancement

- **The new message handling system supports the latest standards and enables better performance in a virtual environment**
- **Contingency solution guarantees continuation of services, even in the event of an outage**

Airways Corporation New Zealand Limited (Airways) has again selected Frequentis message handling system, AIDA-NG, for the modernisation of its existing AMHS (Air traffic services Message Handling System) network.

The Frequentis AMHS system was put into operation for the first time in 2012. With the update finalised at the end of 2022, new features for email, webmail, routing, and new messaging and conversion functions were added. Three systems, located in Christchurch and Auckland, are increasing New Zealand's flight safety benefits with a contingency concept that allows Airways to maximise continuation of aeronautical messaging services with minimum disruption of service, even in the event of a sudden loss of the main site.

“We are pleased that Airways are continuing to rely on our systems. The Frequentis AMHS solution is the undisputed market leader, enabling state-of-the-art technology and unmatched efficiency for our valued customer and paving the way for future ATM modernisations,” states Constantin von Reden, Managing Director Frequentis Comsoft and member of the Frequentis ATM Executive Board.

Airways controls all domestic and international air traffic within New Zealand's Flight Information Region (FIR), which totals 30 million square kilometers – one of the largest FIRs in the world. Along with Australia and Fiji, Frequentis now has another satisfied AMHS customer in the Oceanic region.

“We are particularly happy with the way the Frequentis Comsoft team worked with us regarding the timing and flexibility, so that we were able to complete the project ahead of schedule. The technical and operational team are also very satisfied with the system and the usability including the new features. Because we have been working together for such a long time, and because of the excellent support, the team is very familiar with the system and can take over many tasks independently,” says Phil Pascoe, project manager at Airways.

About FREQUENTIS

Frequentis is a global supplier of communication and information systems for control centres with safety-critical tasks. The listed family company develops and markets its “control centre solutions” in the Air Traffic Management segment (civil and military air traffic control, air defence) and the Public Safety & Transport segment (police, fire brigades, emergency rescue services, railways, coastguards, port authorities). With a market share of 30%, Frequentis is the world market leader in voice communication systems for air traffic control. Frequentis is also the global leader in aeronautical information management and aeronautical message handling systems.

As a global player with around 2,100 employees (full-time equivalents/FTE), Frequentis has a global network of companies and representatives in more than 50 countries. Its head office is in Vienna, Austria. Frequentis’ products, services, and solutions are used at more than 45,000 operator working positions in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2022, revenues were EUR 386.0 million and EBIT was EUR 25.0 million.

Wherever Frequentis’ systems are used, safety-critical operators bear responsibility for the safety of other people and goods. The company also works towards a more sustainable future through its air traffic optimisation solutions.

For more information, please visit www.frequentis.com.

About FREQUENTIS Comsoft

In 2016, Frequentis Comsoft joined the Frequentis Group as its competence centre for AMHS, AIM, surveillance technologies and ATM systems. Frequentis Comsoft provides software-centric solutions covering the complete surveillance data chain: from sensors to distribution to processing to display.

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